

NO: 19-04-98

SUBJECT: Steering Column Boot Squawk

DATE: Jul. 2, 1998

NOTE: THIS BULLETIN REVISES TECHNICAL SERVICE BULLETIN NUMBER 19-02-96, DATED MAY 24, 1996. WHICH SHOULD BE REMOVED FROM YOUR FILES AND NOTED IN THE 1996 TECHNICAL SERVICE BULLETIN MANUAL, PUBLICATION NUMBER 81-699-97010. THE REVISIONS ADD 1998 MODELS AND ARE HIGHLIGHTED WITH ASTERISKS.

SYMPTOM/CONDITION:

A squawking or scrapping noise coming from the steering column which may be confused with clock spring or steering column bearing noise. It is most common in cold ambient temperature. The noise may be caused by a lack of lubricant between the intermediate shaft and the rubber boot at the base of the steering column.

DIAGNOSIS:

If customer complaints are received, inspect the steering column and intermediate shaft for any worn or damaged components and repair as necessary. If no worn or damaged components are found, perform the repair procedure.

PARTS REQUIRED:

Qty	Part No.	Description
1	04680370	Lubricant, MOPAR Seat Belt Track

REPAIR PROCEDURE:

This bulletin involves lubricating the steering column intermediate shaft and boot.

1. Unseat the intermediate shaft boot from the collar at the bulkhead. Slide the boot up the shaft to gain access to the area where the small end of the boot contacts the shaft. See [Figure 1](#).
2. Apply a liberal amount of the lubricant, P/N 04680370 to the shaft in the area where the small end of the boot contacts the shaft. Slide the boot into this area and work the lubricant into the boot by sliding and rotating the boot against the shaft.
3. Seat the large end of the boot into the collar on the bulk head, making sure that the boot is fully seated.

NOTE: MAKE SURE TO FULLY SEAT THE LARGE END OF THE BOOT TO THE COLLAR ON THE BULK HEAD. IF THE BOOT IS NOT FULLY SEATED IT MAY WORK LOOSE AND ALLOW EXCESSIVE ENGINE AND ROAD NOISE TO ENTER THE PASSENGER COMPARTMENT.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No.	Time
19-20-81-93	0.2 Hrs.

FAILURE CODE:

Code	Description
XX	Service Adjustment